

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827

ORIGINAL



ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56223

Date: 10/27/2006

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kevin

Last: Gibson

Account Name: Kevin Gibson

Street: [REDACTED]

City: [REDACTED]

State: AZ Zip: [REDACTED]

Home: [REDACTED]

Work:

CBR:

is:

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DOCUMENT CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

10/26/06 Customer called to give his opinion on the upcoming rate case. The customer said he feels the rate increase should not be that high. During the peak season when the customer's electricity cost goes up and they are charged the summer rates - why is the cost so high and then when the summer rates drop the difference is not high enough. The customer said when the summer temperatures were at the highest - he and his wife turned the air up and open window and still had a high electric bill - so they suffered unnecessarily because he still had a large bill.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/26/06 I explained the docket process to the customer and told him that the commissioners will have an opportunity to review his comments as they will be placed in the docket. I thanked him for his comments and taking the time to share them with the commission.

\*End of Comments\*

Date Completed:

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